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INTERVIEWS

# The Technological Backbone of Transcend Media Service: Ensuring Reliability, Security, and Global Impact

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CXOtoday has engaged in an exclusive interview with **Shri Ananda Tirtha Dasa, Trustee and COO, Bhaktivedanta Book Trust**

1. Can you provide an overview of the technology infrastructure that supports the operations of Transcend Media Service, including hardware, software, and network systems?

Transcend Media Service relies entirely on the Microsoft Azure cloud infrastructure. Our hosting environment is built upon the latest technological advancements in hosting, networking, and content storage. Additionally, we've integrated Digital Rights Management (DRM) mechanisms to safeguard Transcend's content.

2. How does TMS ensure the reliability and security of its online platform for disseminating analysis, research, and policy commentary?

The reliability and security of TMS online platform is very important to us because it is an e-library and audio mobile app that focuses on disseminating analysis, research, and policy commentary.

We engage with a variety of techniques and tactics to accomplish this like, we conduct regular security audits and assessments of the platform to identify vulnerabilities or weaknesses. We have clear user policies that incline with the data protection law. We have a secured payment gateway for any purchase transactions within the platform. We also provide proper guidelines to the users to help them understand the best use of the app for online security.

While "Transcend" largely focuses on spiritual lessons, but it is also dedicated to security and dependability, providing protection from hacker attacks and data breaches. It shows the commitment to provide users a safe and trustworthy platform to access and distribute essential information by implementing strict security standards.

3. What measures and protocols are in place to protect the integrity and security of TMS's



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online content, considering the potential risks associated with disseminating sensitive information?

To protect the integrity and security of the online content, particularly within the "Transcend" mobile application, we implement measures and protocols cautiously. These precautions are paramount, given the potential risks associated with disseminating sensitive spiritual information. We employ state-of-the-art encryption techniques to safeguard data during both transmission and storage. We ensure that only authorised individuals can access and modify content.

Additionally, we do continuous security assessments, penetration testing, and real-time monitoring to detect and mitigate potential vulnerabilities and threats. Robust content moderation ensures that shared spiritual teachings adhere to guidelines and remain free of harmful or malicious content.

Through relevant data protection regulations and transparent data usage practices we are able to fulfil our commitment for user privacy.

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Furthermore, by providing proper guidelines, we empower users with the knowledge to navigate the platform securely, reducing the risk of inadvertent security breaches.

These comprehensive measures and protocols collectively reinforce the security and integrity of "Transcend" and its broader online content dissemination efforts, assuring users of a trusted and protected environment for accessing and sharing valuable spiritual knowledge.

#### 4. What technologies or platforms are utilized to curate and distribute content from various sources, including analysis, research, and policy commentary?

Using Transcend Media Service which relies entirely on the Microsoft Azure cloud infrastructure we are making the content of audiobooks available in a secure environment on our App.

Our hosting environment is built upon the latest technological advancements in hosting, networking, and content storage. Additionally, we've integrated Digital Rights Management (DRM) mechanisms to safeguard Transcend's content.

#### 5. Can you share insights into how technology plays a role in advancing TMS's mission of promoting nonviolence, activism, and conflict resolution worldwide?

Technology plays a significant role in advancing our mission of promoting nonviolence, activism, and conflict resolution worldwide. This innovative mobile application harnesses the power of technology to disseminate ancient wisdom and spiritual teachings, contributing to personal transformation and conflict resolution on a global scale. By offering a user-friendly platform accessible on various devices, we ensure that individuals worldwide can engage with valuable content, fostering a sense of inner peace and empathy.

Moreover, with the integration of features like NFTs and Blockchain technology, we can improve transparency in charitable giving and assistance distribution, making sure that funds are sent to the right people and lowering corruption in conflict-affected areas.

This blend of spirituality and modern technology not only facilitates individual growth but also promotes a sense of unity and understanding, which are vital components of nonviolence and conflict resolution.

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